## OUR QUALITY POLICY

As Pacpro, our main objective is to provide end-to-end electrical, automation, and digital transformation solutions in industrial automation and electrification, carrying organizations into the future by utilizing the latest technologies. In line with our vision of being a pioneer and reliable engineering company in our sector, the fundamental principles of our Quality Policy are:

End-to-End and Innovative Solutions: To build high-technology, safe, and error-free systems across all processes—including design, manufacturing, commissioning, and field services—throughout our customers' digitalization and Industry 4.0 journeys.

Continuous Improvement: To continuously improve our systems, processes, supply chain, and after-sales services at global standards without compromising on quality.

Customer and Stakeholder Satisfaction: To proactively understand the expectations of interested parties in all our operations, fully comply with obligations (regulations and standards), and assure a high level of customer satisfaction.

Employee Development: To enhance the competencies of our most valuable asset, our employees, and to foster a participatory corporate culture by consistently supporting them with training on modern technologies and quality management.

Sustainability: To maximize our contribution to the sustainability of both our business partners and the world through resource-efficient, optimization-based solutions by uncompromisingly enforcing environmental, occupational health, and safety regulations.

In pursuit of these goals, we commit to the integrated, planned, and effective implementation of our Quality Management System across all our processes.

Levent Sökmen

Managing Director